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1228 Euclid Avenue
Cleveland, OH 44115
Suite 370



November 8, 2011

Kentucky Public Service Commission
Attention: Telecommunications Division
P.O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

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COMMISSION

Dear Sir or Ma'am:

Please let this letter serve as notice that Infotelecom, LLC filed for Chapter 11 protection under the United States Bankruptcy Code on October 18, 2011.¹ Infotelecom fully expects to emerge from bankruptcy proceedings with an approved plan of reorganization. It is continuing to provide its service to its customers without interruption, and intends to continue to do so through and after the bankruptcy proceedings. If there is a change in the Infotelecom's ability to provide service to its customers, or a transfer of control as a result of this proceeding, Infotelecom will inform this Commission, as appropriate, and in accordance with Commission rules. Should you have any questions, please do not hesitate to contact me at 214-646-8040. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Courtney Garrett". The signature is written in a cursive, flowing style.

Courtney Garrett

cc: Alex Gertsburg, Esq., General Counsel (Fax: 216-373-4812)
Ross Buntrock, Esq., Arent Fox (Fax: 202-857-6395)
W. Timothy Miller, Esq., Taft Stettinius (Fax: 513-381-0205)

¹ Case No. 11-18945 (Bankr. N.D. Ohio)